

# FENDT

Gold Star Customer Care



If you're impressed with what a Fendt has under the hood, wait until you see what's behind it.



Those that do more, expect more.



When you purchase a Fendt tractor, you get a lot more than leading-edge tractor technology. You also gain a wide range of valuable support services under the Fendt Gold Star Customer Care plan. The Gold Star Customer Care plan keeps your overall costs firmly under control. Your Fendt dealer will take care of regular servicing and maintenance and will carry out repairs as required.



#### THE BEST IN CLASS GOLD STAR WARRANTY.

- **Long-term coverage** — The best tractor warranty in the industry— Fendt Gold Star Customer Care covers your new tractor for 3 years or 3,000 hours, whichever comes first. Most competitors only provide a two-year warranty.
- **Zero deductible** — There is no deductible during the full warranty period.

## Up to the task. Every task.

**The highest quality service** – Fendt dealers and mechanics are constantly up-to-date with the latest technology and equipped with modern diagnostic systems, electronic parts catalogues and online order systems. They have the tools and expertise to get your Fendt back into working order quickly.

**Full maintenance coverage** — For the first 36 months or 3,000 hours, Fendt will cover all scheduled maintenance, including the cost of oil, filters, and selected maintenance items. Fendt mechanics provide full service and multiple touch points during each service interval to ensure your Fendt is maintained properly.

**Genuine AGCO parts** — Your Fendt dealer only installs original parts. Original AGCO parts are tailored to your Fendt — so that your Fendt remains 100% Fendt.

### **AGCO Parts Advantage:**

- Best parts warranty in the industry - One year on the parts and six months on labor, when parts are dealer-installed.
- AGCO Parts carry the assurance of series quality and are tested for functional reliability.

### **UPTIME LOANER PROGRAM**

The 48-hour Up Time Service Loaner Program is a very effective program that supports our FENDT tractor owners and demonstrates our commitment to support the FENDT tractors sold in North America. The 48 hour up-time service covers the original purchaser of the FENDT tractor. The coverage will be limited to 5 years or 5,000 hours, whichever comes first, from delivery date. The customer will be provided a comparable FENDT tractor if his own FENDT tractor cannot be repaired within 48 working hours. Working hours is defined as 12 working hours per day.



- Only original parts
- 1 year parts warranty/  
6 months on labor
- Quality Tested
- No additional cost







# Service Interval Hours

Whether you cut, haul, clear, plant or all of them, you have a world class level of support as your partner.

**Like no other warranty in the industry:**

- Comprehensive servicing and maintenance
- Fully Fendt trained and equipped service technicians
- High-quality parts
- Expert diagnostics
- No additional cost (\$15,000 value)



**ENGINE**

- Perform stationary regeneration of DPF
- Drain plug gasket
- Replace engine oil/filter
- Replace fuel filter
- Drain/Replace fuel pre-filter
- Replace fuel pre-filter
- Change the DEF (AdBlue) breather
- Change the DEF (AdBlue) filter
- Check air filter maintenance code
- Check air filter suction lines for leaks
- Replace engine air pri/sec filter
- Check and clean cooling radiators
- Check coolant level
- Check cooling system for leaks
- Replace coolant
- Check engine belts
- Check valve clearance

**TRANSMISSION**

- Change transmission oil
- Drain plug (brake)
- Drain plug gasket (trans)
- Replace transmission pressure filter
- O-ring - filter
- Change transmission suction filter
- O-ring - suction filter
- Check fluid level in transmission
- Check oil level in rear final drives
- Change oil in rear final drives
- Drain & fill plugs gasket
- Check oil level in front PTO
- Change oil/filter in front PTO
- Filter o-ring for front PTO

	50	500	1000	1500	2000	2500	3000
Perform stationary regeneration of DPF		X	X	X	X	X	X
Drain plug gasket	X	X	X	X	X	X	X
Replace engine oil/filter	X	X	X	X	X	X	X
Replace fuel filter			X		X		X
Drain/Replace fuel pre-filter	X	X		X		X	
Replace fuel pre-filter			X		X		X
Change the DEF (AdBlue) breather					X		
Change the DEF (AdBlue) filter		X	X	X	X	X	X
Check air filter maintenance code	X	X	X	X	X	X	X
Check air filter suction lines for leaks	X	X	X	X	X	X	X
Replace engine air pri/sec filter					X		
Check and clean cooling radiators	X	X	X	X	X	X	X
Check coolant level	X	X	X	X		X	X
Check cooling system for leaks	X	X	X	X	X	X	X
Replace coolant					X		
Check engine belts	X	X	X	X	X	X	X
Check valve clearance					X		
Change transmission oil					X		X
Drain plug (brake)					X		X
Drain plug gasket (trans)					X		X
Replace transmission pressure filter	X		X		X		X
O-ring - filter	X		X		X		X
Change transmission suction filter					X		X
O-ring - suction filter					X		X
Check fluid level in transmission	X	X	X	X	X	X	X
Check oil level in rear final drives	X		X	X		X	X
Change oil in rear final drives		X			X		
Drain & fill plugs gasket		X			X		
Check oil level in front PTO	X		X	X		X	X
Change oil/filter in front PTO		X			X		
Filter o-ring for front PTO		X			X		

# Service Interval Hours

	50	500	1000	1500	2000	2500	3000
<b>FRONT AXLE</b>							
Check the hydraulic oil level	X	X	X	X		X	X
Change hydraulic oil					X		
Drain plug o-ring					X		
Change return line filter					X		
Change vent filter					X		
Change control pressure fine filter					X		
Clean the external pressure supply sieve filter							
Drain oil from couplers recovery bottles	X	X	X	X	X	X	X
<b>COMPRESSED AIR SYSTEM</b>							
Operate tank drain valve	X	X	X	X	X	X	X
Check antifreeze level	X	X	X	X	X	X	X
Replace the air drier cartridge			X		X		X
Compressed air function test	X	X	X	X	X	X	X
<b>ELECTRICAL SYSTEM</b>							
Check lighting and signaling system and all monitoring and warning systems for correct operation	X	X	X	X	X	X	X
Check software version and update	X	X	X	X	X	X	X
Check battery acid level		X	X	X	X	X	X
Read out and record diagnostic memory and remedy faults	X	X	X	X	X	X	X
<b>OVERALL MAINTENANCE</b>							
Tighten wheel hardware to specifications	X	X	X	X	X	X	X
Check for loose hardware and linkages and check for leaks	X	X	X	X	X	X	X
Cleaning of tractor, check	X	X	X	X	X	X	X
Cleaning of tractor, Vario Terminal	X	X	X	X	X	X	X
Clean the cab's air spring bellows	X	X	X	X	X	X	X
Check tire pressure	X	X	X	X	X	X	X
Lubricate all grease points	X	X	X	X	X	X	X
Test drive for functions and braking	X	X	X	X	X	X	X
Check brake control	X	X	X	X	X	X	X
Check electro-hydraulic steering	X	X	X	X	X	X	X

**Fendt Owner Advantage:**

- Highest level of operating reliability
- Optimal retention of value
- Controlled costs from the beginning of your purchase
- Better cost of ownership

Peace of mind that's can't be beat. All from one trusted source.





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Gold Star Warranty Coverage



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